

Oklahoma One-Call System, Inc.



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Oklahoma City, OK 73112  
405-840-9955  
[www.callokie.com](http://www.callokie.com)

## **Adding Multiple Ticket and Directional Bore Fields to the Oklahoma One Call Locate Request**

*By Naomi Martinez, GIS Coordinator*

## **Mission**

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*To provide quality underground damage prevention and communication services for the excavators, operators and owners in the great state of Oklahoma.*

## **Introduction**

Adding two new fields to the Member's locate request

## **Problem**

Identifying tickets that include boring or are part of multiple ticket requests

## **Previous Options**

Information was provided in the remarks section of the ticket

## **Oklahoma One-Call System's Solution**

Provide this information in a Yes/No field on the ticket

## **Safety**

This should make it easier for the Locator to identify tickets that will involve a bore. The multiple ticket field should help to identify locate requests that contain multiple grids, streets and/or addresses which can be indicative of large area jobs that take more time to locate.

## **Efficiency**

Identifying locate requests that could take more time to locate before the locator arrives on site, could lead to more efficient dispatching and scheduling

## **Damage Prevention**

Locate requests that involve bore(s) or multiple tickets can be identified more easily, hopefully reducing the potential for damaged underground facilities

## Implementation

Effective 11/12/2009 all locate requests sent to our Members will contain the Multiple Ticket and Directional bore fields

Members that parse tickets, use ticket management software or receive tickets via FTP should contact their technical support to add these fields

If you are having problems receiving tickets in the new format, please contact the Call Okie Database Department at:

(405) 840-9955 ext 7125

The format change will be effective November 12, 2009.

## Summary

- Starting November 12, 2009 Members will receive locate requests that include a field for multiple tickets and a field for directional bore
- If you are having problems receiving tickets contact the Database Department (405) 840-9955 ext 7125
- Members that parse tickets, use ticket management software or receive tickets by FTP, please contact your technical support to add these fields

```
T0TEST 00001 OKOCS 10/06/09 12:43:00 09100612220941 NORMAL GRID
=====// OOCSE LOCATE REQUEST //=====

TICKET NUMBER--[09100612220941]
OLD TICKET NUM--[ ]

MESSAGE TYPE--[NORMAL] LEAD TIME--[48]
PREPARED-----[10/06/09] AT [1220] BY [NMARTINEZ]

CONTRACTOR--[OOCSE] CALLER--[NAOMI MARTINEZ]
ADDRESS-----[2831]
CITY-----[OKC] STATE--[OK] ZIP--[73112]
CALL BACK--[TEST TEST TEST TEST] PHONE--[405] 840-9955]
CONTACT-----[NAOMI MARTINEZ] PHONE--[405] 840-9955]
CONTACT FAX--[ ] CONTACT EMAIL--[NMARTINEZ@CALLOKIE.COM]

WORK TO BEGIN--[10/08/09] AT [1230] STATE--[OK]
COUNTY--[ADAIR] PLACE--[RURAL]

ADDRESS--[ ] STREET--[ ][TEST][ ]
NEAREST INTERSECTION-----[ ]
LATITUDE--[35.6456802824604] LONGITUDE--[94.5673111845436]
SECONDARY LATITUDE--[35.6401749876159] SECONDARY LONGITUDE--[94.5605050605376]

ADDITIONAL ADDRESSES IN LOCATION--[N]

LOCATION INFORMATION--
[TEST TEST TEST TEST ]

WORK TYPE--[OTHER] DONE FOR--[OOCSE]
EXTENT-----[ ]

EXPLOSIVES--[N] WHITE PAINT--[N] GRID GIVEN--[N]
```

**DIRECTIONAL BORING--[N] MULTIPLE TICKET--[N]**

New Fields  
in large  
font and  
bold

```
MAP REF--[ ]
GRIDS-----
[26E114N32NE ][26E114N32SE ]

UTILITIES NOTIFIED--
CODE NAME CODE NAME
-----
T0TEST OKIE CALL TEST
```